



## Menominee Casino Resort

### 2nd Posting

**Position** Senior Slot Technician

**Job Status** Full-Time

**Minimum Age** 18

**Wage** \$17.65

**Date Posted** Monday, April 08, 2024 8:00:00 AM

**Date Closed** Wednesday, May 08, 2024 4:30:00 PM

*FIRST POSTING: OPEN 5 DAYS AND LIMITED TO ANY ENROLLED MENOMINEE TRIBAL MEMBER. SECOND POSTING: OPEN TO THE GENERAL PUBLIC.*

### SUMMARY

Responsible for the overall repair and maintenance of all electrical and mechanical slot machines and also responsible to complete all machine installations, sign installations, machine conversions, up-grades and moves of the slot machines on the gaming floor.

### ESSENTIAL DUTIES AND RESPONSIBILITIES

- Regularly abide by all Menominee Casino Resort Policies and Procedures, Slot Department Procedures as outlined in the Slot Handbooks and the Gaming Standards set forth by the Slot Department and Gaming Commission.
- Regularly practice the (5) five basic service standards established by the Menominee Casino Resort.
- Responsible for the repair, overhaul, and proper preventative maintenance of all slot machines, electronic systems and peripherals of video/slot machines to ensure optimal operation.
- Will perform removing jams and filling e-ticket paper when needed.
- Processes the necessary paperwork for auditing and data processing purposes for the initial set-up and checkout of new slot machines.
- Responsible for the break down, relocation, and re-set-up of machines and stands to be relocated.
- Assists in the training of new Slot Department Employees including functioning as a mentor for new Slot Technicians.
- Knowledge of local jurisdiction gaming laws (federal, state, etc.) and attendant regulations as well as the Company's internal controls, policies and procedures.
- Promotes positive Customer Relations through prompt, courteous and efficient service.
- Ensure the continuous operation of slot machines on the gaming floor by troubleshooting, removing bill and paper jams, reboot card readers, correcting SDS problems or making any other mechanical repairs that may arise.
- Complete all assigned projects and daily responsibilities with little to no supervision.
- Fix any SDS problems on a daily basis.
- Continually monitor "Machines Shut Down" and "Problems" list and repair as warranted.
- Inform the Slot Technician Supervisor of any major problems with any slot machine.
- Will be required to run the gaming floor in the absence of a regular Slot Technician.
- Study each manufacture's maintenance guide to understand and become knowledgeable in the way each type of Slot, Video Slot, Video Poker machine and Progressive Sign works.
- Help maintain an inventory of parts for all slot machines by logging every part taken out of inventory and any parts that need to be ordered or repaired by the Bench Technician.
- Program and service progressive signs.
- Keep records of all machine repairs and maintenance through the proper paperwork trail.
- Work in tandem with the floor personnel to resolve guest questions related to payout and operation of machines.
- Clean outside and inside belly, reel and pay table glass on all machines.
- Will be on-call as a Slot Technician as scheduled.
- Use any company property in a responsible manner, including keeping Technician shop clean, neat and organized.
- Responsible for maintaining a consistent, regular attendance record with occasional weekends, evenings or holidays required.
- Attendance at workshops, seminars and monthly staff meetings are required.
- Help keep the gaming floor sections free of debris, including emptying ash trays and pushing in chairs.



**MENOMINEE**  
CASINO RESORT

## **Menominee Casino Resort**

- May perform other duties as assigned by immediate supervisor.

### **QUALIFICATION REQUIREMENTS**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

### **EDUCATION and/or EXPERIENCE**

High School diploma, or GED and two (2) years of Slot Technician experience. Electronics degree preferred. Electronic systems and electro-mechanical systems knowledge is preferred. Ability to read schematics and perform software control of peripherals is preferred. Knowledge of slot/video machines and Bally SDS hardwired polling system is preferred. Computer skills is a must.

### **SPECIAL QUALIFICATIONS**

Must be eighteen (18) years of age or older. Must not have been convicted of a felony. Must not have been convicted of shoplifting or stealing within the last five years. Must be able to be approved for and maintain a valid gaming license. Applicant must possess a valid picture ID and Social Security Card.

#### **CRIMINAL BACKGROUND MINIMUM REQUIREMENTS:**

No person shall be eligible for employment at Menominee Casino Resort/Thunderbird complex if they have been convicted, or have an unresolved charge of:

- Any crime which would require compliance with the reporting requirements for sex offenders pursuant to Menominee or Wisconsin law; or
  - A felony conviction of any kind in the immediately preceding two years
  - A crime of any kind related to gambling in the immediately preceding two years
  - A crime of any kind related to theft, fraud, or misrepresentation in the immediately preceding two years;
- A crime of any kind related to a crime of violence, or involving domestic violence, or a drug offense involving sale of drugs, or possession with intent to sell drugs during the immediately preceding two years.

### **LANGUAGE SKILLS**

Ability to read and comprehend simple instructions, short correspondence, and memos. Ability to effectively present information in one-on-one and group situations to Guests and co-workers.

### **MATHEMATICAL SKILLS**

Ability to add and subtract two digit numbers and to multiply and divide with 10's and 100's. Ability to perform these operations using units of American money.

### **REASONING ABILITY**

Ability to apply commonsense understanding to carry out detailed but uninvolved written or oral instructions. Ability to deal with problems involving a few concrete variables in standardized situations.

### **PHYSICAL DEMANDS**

The physical demands described here are representative of those that must be met by an Employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the Employee is regularly required to stand; walk; use hands to finger, handle, or feel objects, tools, or controls; reach with hands and arms; and talk or hear.

The Employee must frequently lift and/or move up to 200 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and the ability to adjust focus.

### **WORK ENVIRONMENT**

The work environment characteristics described here are representative of those an Employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.



## **Menominee Casino Resort**

While performing the duties of this job, the Employee regularly works near moving mechanical parts.

The noise level in the work environment is usually moderate to loud.

Preference will be given to qualified Menominee applicants or other Native American Applicants.