MENOMINEE COUNTY/TOWN OF MENOMINEE POSITION DESCRIPTION

Position Title:	Department:	Division/Section:
Intervention Services Coordinator	Human Services	Behavioral Health
Classification:	Wage: Based on Experience	Supervisor:
Full-Time; Exempt	\$40,331.20 - \$53, 830.40	Behavioral Health Manager
Supervision Exercised:	Posting Date:	Deadline Date to Apply:
None	May 4, 2022	May 18, 2022

Position Summary:

Under the direction of the Behavioral Health Manager, the Intervention Services Coordinator is responsible for providing coordination over the operations, services, and personnel involved in outreach and court services.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Provides direct emergency crisis services for clients when on call. Takes crisis calls, provides face-to-face interventions, and assists with the assessment of agency intakes services and short- term counseling services.
- Coordinates, monitors, and authorizes inpatient, stabilization, crisis respite, diversion
 placements, and Chapter 51, 55, and 880 court orders. Provides case management for
 these services and makes decisions concerning outcomes and client treatment/service
 plans based upon clinical assessment, discussions with other professionals and
 resources available. Creates and oversees crisis plans.
- Processes all mental health and AODA court services including emergency detentions, commitments, protective services, placements and guardianships. Assist in budgeting process for assigned programs; responsible for expenditures, revenues, and contracts.
- Ensure compliance with DHS 34 to ensure that emergency mental health services will be available that are appropriate to the clients
- Approves interventions and services provided, and advises staff regarding appropriate
 protocols, procedures and follow up needed with clients. Monitors intervention services
 for follow up, documentation and procedures to assure compliance with agency policies
 and procedures. Work with management to resolve intervention service issues
 complaints, grievances, utilizing appropriate procedures. Responsible for completion and
 implementation of the on-call schedule.
- Assist with Establishing, leads, and maintains the I-Team (Elder Abuse) meetings as it pertains to crisis intervention services.

MINIMUM QUALIFICATIONS:

- Requires BS/BA in Psychology, Social Work, Human Services, Guidance & Counseling or related field. A Master's degree in Social Work in a human service related field is preferred;
- Social Worker certification within one (1) year of hire is required.
- Requires three (3) years of directly related work experience in the delivery and coordination of emergency/inpatient, adult protective, and court services.
- Three or more years working with adults, elderly, physically or developmentally disabled, or in the service delivery of human services which provides the required knowledge, skills and abilities for this position.
- Possession of a valid Wisconsin driver's license and access to an owned, insured vehicle and provided evidence of meeting such requirement on a continual basis, must have a good driving record. Availability to work unscheduled hours, including evening and weekend hours, as workload and agency operations dictate; serve on a rotation oncall crisis supervisor response team. On-Call experience required.

Must submit to and pass a pre-employee drug test.

A person not meeting any one of the minimum qualifications listed above will not be considered for an interview.

NECESSARY KNOWLEDGE/SKILLS/ABILITIES:

- Time Management/Communication: Preparing numerical, assessment and/or narrative
 management reports and/or client records/files. Oral, written communication and making
 presentations to groups and individuals. Establishing and maintaining effective working
 relationships with supervisors, county managers, provider organizations, program
 participants, representatives of other governmental agencies, unit personnel and other
 professionals in the field.
- **Physical Demands:** Ability to lift up to 30 pounds, stand, bend, sit, kneel, reach, stoop. Frequently climb flights of stairs; sit for a number of consecutive hours
- Working Conditions: operate/drive a car; requires manual dexterity sufficient to operate standard office equipment. No limitations that would impair or restrict ability to hear and understand communication or to communicate with others, to comprehend oral or written instructions, and to read manuals, forms, and other documentation. No limitations that would impair or restrict ability to make visual observations, i.e. nonverbal cues, possible hostile/confrontational situations, discriminate different shades of color.
- Other: This position description is an illustration of the duties and responsibilities of this
 position and is not intended to be all-inclusive. Management reserves the right to add or
 remove duties and to assign other duties as necessary. This job description does not
 constitute a contract for employment.

BENEFITS: To see a summary of Menominee County's benefits, visit Menominee County's website at www.co.menominee.wi.us and click on the "Career Opportunities" tab appearing in the left margin of the home page.

APPLICATION PROCESS: A complete application includes:

- Menominee County Employment Application (available in the Administrative Coordinator Assistant's Office or online at www.co.menominee.wi.us under the "Career Opportunities" tab appearing in the left margin of the home page);
- Copy of College Transcripts (official "stamped" copies due prior to start date if offered the position):
- Copy of valid Wisconsin Driver's license.

Applications that are incomplete or do not include the information described above will be screened out and will not proceed to the interview stage. Please submit all required information in person to the Administrative Coordinator Assistant's office at the Menominee County Courthouse located at W3269 Courthouse Lane in Keshena, Wisconsin. Alternatively, all of the required information can be mailed to:

Menominee County Courthouse Attn: Human Resources P.O. Box 279 Keshena, WI 54135

Please call 715-799-3024 if you have any questions or need assistance.

Menominee County is an equal opportunity employer. In compliance with the Americans with Disabilities Act, the County will provide reasonable accommodations to qualified individuals with disabilities and encourage both prospective employees and incumbents to discuss potential accommodations with the employer.