



## Menominee Casino Resort

### 1<sup>st</sup> Posting

**Position: Food & Beverage Supervisor**

**Job Status: Full-Time**

**Minimum Age: 21**

**Wage:** \$20.00 (based on education/experience)

**Date Posted:** Wednesday March 25, 2026, 8:00 AM

**Date Closed:** Wednesday, April 1, 2026, 4:30 PM

*FIRST POSTING: OPEN 5 DAYS AND LIMITED TO ANY ENROLLED MENOMINEE TRIBAL MEMBER. SECOND POSTING: OPEN TO THE GENERAL PUBLIC.*

#### **SUMMARY**

Responsible for ensuring operations of an assigned area. Responsible for employee performances in accordance with department rules, company policy, procedures, and gaming regulations, in an assigned shift.

#### **ESSENTIAL DUTIES AND RESPONSIBILITIES**

- Shall be able to supervise all areas within the Food and Beverage organization.
- Shall act as cashier when needed. Shall oversee all aspects of team member management, including interviewing, hiring, onboarding and orientation, training and development, performance evaluations, coaching and corrective action, and administering discipline in accordance with company policies; ensure consistent leadership presence and completion of all related supervisory duties.
- Shall post, and update, schedules each week, after they are approved
- Shall check Open Report frequently during shift and resolve any issues
- Shall be familiar with emergency programming procedures to keep POS System online.
- Shall maintain all required records and reports.
- Shall have pre-shift meetings and post information.
- Shall assist with kitchen duties as required.
- Shall ensure all food items are covered, dated and labeled before stored.
- Shall be able to assist the Inventory Control Clerk with food/supply procurement, creating pars, receiving and properly storing orders.
- Shall be able to, or willing to learn, the month-end inventory process to assist the Inventory Control Clerk when needed.
- Shall ensure temperature logs are in place for coolers and freezers in the Food & Beverage outlets.
- Shall coordinate activities with Food & Beverage Manager.
- Shall maintain the highest standards of service, health, sanitation, and safety standards for all shift personnel and customers.
- Shall promote positive public relations, employee relations and promotions to generate repeat business.
- Shall enforce and comply with all Federal, State, Local laws and Internal Controls relating to the Dining Room operations.
- Shall ensure all aspects of the Food & Beverage outlets opening and closing duties are completed.
- Will ensure all paperwork is turned into the Food & Beverage office including tip slips, room service paperwork, shift exchanges.
- Shall document and distribute Supervisor Reports for each shift to inform and recap relevant activities from the shift, including how the shift went that they worked. Use the pass down log to communicate information to other Supervisors and the staff.
- Ensure all duties are completed by the staff before they leave
- Shall perform any other duties as assigned



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### SUPERVISORY RESPONSIBILITIES

- Responsible for the daily shift operation of the assigned Food & Beverage outlets.
- Responsible for ensuring proper coverages for all shifts to insure guest service.
- Directly supervises all service employees on assigned shift.
- Directly supervises all kitchen employees on assigned shift in the absence of Chef, Sous Chef, or Kitchen Supervisor.
- Carries out supervisory responsibilities in accordance with the organization's policies and applicable laws. Responsibilities include interviewing, hiring, and monitoring training of employees; planning, assigning, and directing work; appraising performance; rewarding and disciplining employees; addressing complaints and resolving problems.

### QUALIFICATION REQUIREMENTS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Shall have at least six (6) months proven abilities on the current staff and/or previous restaurant experience and proven abilities, which may include management/supervision experience. Must deal with various situations in a positive manner and shall possess the ability to react quickly to stressful situations without losing composure. Must be at least 21 years of age or older. Must be able to work unusual hours, days, nights, weekends and holidays. Must be able to withstand a background check. Preference given to qualified Menominee or other Native American Applicants. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

### EDUCATION and/or EXPERIENCE

High School diploma or GED required. Associate degree in hospitality or related field preferred. ServSafe certification required within 90 days. TIPS training required within 90 days. Wisconsin bartender's license required within 90 days. One to two years food service supervisory experience preferred.

### SPECIAL QUALIFICATIONS

- Strong interpersonal and communication skills required.
- Must have a valid Wisconsin driver's license with a good record.
- Serv Safe certificate within 90 days of employment.
- Must have computer skills and can use Windows and Microsoft Excel.

### CRIMINAL BACKGROUND MINIMUM REQUIREMENTS

No person shall be eligible for employment at Menominee Casino Resort/Thunderbird complex if they have been convicted, or have an unresolved charge of:

- Any crime which would require compliance with the reporting requirements for sex offenders pursuant to Menominee or Wisconsin law; or
- A felony conviction of any kind in the immediately preceding two years.
- A crime of any kind related to gambling in the immediately preceding two years.
- A crime of any kind related to theft, fraud, or misrepresentation in the immediately preceding two years.
- A crime of any kind related to a crime of violence, or involving domestic violence, or a drug offense involving sale of drugs, or possession with intent to sell drugs during the immediately preceding two years.

### LANGUAGE SKILLS

Ability to read and interpret documents such as safety rules, operating and maintenance instruction, and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups of customers or employees of organization.

### MATHEMATICAL SKILLS

Verifiable ability to work with mathematical concepts. Verifiable ability to apply concepts such as fractions, percentages, ratios, and proportions to practical situations.



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### **REASONING ABILITY**

Ability to define problems, collect data, establish facts, and draw valid conclusions. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

### **PHYSICAL DEMANDS**

The physical demands described here are representative of those that must be met by an Employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the Employee is regularly required to use hands to finger, handle, or feel objects, reach with hands and arms; and talk or hear. The Employee frequently is required to stand and walk. Must be able to lift 50 lbs on a regular basis and up to 100 lbs occasionally.

Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and the ability to adjust focus.

### **WORK ENVIRONMENT**

The work environment characteristics described here are representative of those an Employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is usually moderate. When on the casino floor, the noise level increases to loud.